

AA Cabinetry Inc
Return/Exchange Policy

Effective as of April. 1st, 2013

AA Cabinetry Inc. always tries our best to offer our customers the best quality products and services. If there is any factory defect for our products, we will exchange the defected parts for you without charge in first year. But for the situations below, we need your understanding & cooperation. Thanks!

- 1) Box opened and original packing destroyed or box seriously damaged : No return or exchange;
- 2) Cabinet was damaged, scratched, assembled, installed, modified or cut: No return or exchange;
- 3) In first 10 days after pick up, no restocking fee for return or exchange.
- 4) After first 10 days, 20% restocking fee will be charged on all the returned items;
- 5) 30 days after customer picked up: No return or exchange;
- 6) Customer must show the original invoice or sales order with the return or exchange. Without the original invoice or sales order, the return or exchange will be refused;
- 7) AA Cabinetry Inc is not responsible for any design or measurement mistakes. Customer should confirm the measurement and design before picking up any orders.
- 8) All return will be kept as credit on your account with our company and will be used on your next orders. There is no refund.
- 9) AA Cabinetry offers five year limited warranty for our cabinets from the date of purchase and one year for any paint issue. This warranty covers factory defects in material and workmanship and is limited to repair or replacement of the defective part at the discretion of AA Cabinetry, and does not include labor for removal or replacement. The warranty only applies to the original consumer purchaser and is not transferable to subsequent owners. This warranty does not extend to defects caused by improper handling, storage, installation, assembly or disassembly, damages, product modifications, exposure to the elements including humidity and heat which may result in damaging the cabinets, misuse, abuse or negligence.
- 10) For the White and Antique white Cabinets, we don't have any warranty for the paint issue.

I have read, understand and agree to this policy.

Company Name: _____ Signature: _____ Date: _____